Copy of a Service Charge Estimate covering letter issued in February 2013.

19<sup>th</sup> February 2013

Saqlain

Department: Leasehold & RTB Contact Name: Ashok Pai/Samaira

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Contact No: Fax: Email:

Email: LeaseHoldServices@slough.gov.uk Our Ref: L/H&RTB

Mrs XXXXXX 16 ABC Road Slough Berkshire, SL1

Dear Mrs XXXXXX

## Service Charge Estimate for 2013/14

Please find enclosed your yearly service charge estimate for 2013/14 which has been calculated to more accurately reflect the actual cost of maintenance and services relating to your block of flats. I also attach, Service Charges - Summary of tenants' rights and obligations for your reference.

You will still have adjustments on your account in respect of the difference between the estimate and the actual costs incurred. These adjustments will be collected with the October half-yearly invoice, which is in keeping with the terms your lease.

To help you manage your finances the following two options are available:-

- To pay as normal the two half-yearly invoices on the 1<sup>st</sup> April and 1<sup>st</sup> October 2013. If this option is taken the invoices must be paid by the time specified as you will not be able to make arrangements after this time.
- To pay monthly instalments over a 10 months period starting from the 1<sup>st</sup> April 2013.
- If you wish to take advantage of the monthly instalment plan, you
  must contact the Revenues Section on 01753 772190, or e-mail
  revenues@slough.gov.uk by the 28<sup>th</sup> February 2013 before 4PM
  or you will automatically be issued half-yearly invoices in
  accordance with the terms of your lease.

Yours sincerely

Leasehold Team